

Microsoft E Government Overview

Chris Roberts
E Gov Solutions, U.S.
crobert@microsoft.com

E Government

- **Solutions Focus**
 - Enterprise E Government
 - Communications with all audiences
 - Integration of Desktop, Infrastructure, bEnabling and Data Center Technologies
- **Key New Technologies**
 - BizTalk
 - Content Management Server (CMS)
 - SharePoint Portal Server (SPS)

.NET Overview

- **Philosophy**
 - Open Standards
 - Internet is the Model
 - Interoperability
- **Developer Tools**
 - .Net Framework
 - Visual Studio .Net
- **Server Technologies**
 - Infrastructure
 - Enabling
 - Data Center
- **Foundation Services**
 - Passport
 - Alarms
 - Notification
- **Devices**
 - Phones
 - Tablet PC's
- **User Experiences**
 - XP
 - MSN
 - B Central

Initial U.S. E Gov Focus

- **The Portal**
 - Citizen Centric Government
 - Permitting & Licensing
 - Task or Intention based Government
- **Key Issues**
 - Booming Economy
 - Relative Ease to Deploy
 - Lost Cost/Low Tech Solutions

Today: Improve & Reduce

- **Enterprise E Government**
 - Govt to Business
 - Govt to Govt Communication
 - Internal Operational Improvement
- **Key Issues**
 - Budget Deficits
 - Significant Process and Coordination Issues
 - Higher cost for Technology and Implementation
 - Higher benefit in ROI: Efficiency Gains, Financial Returns

Major Areas of Focus

- **Economic Development**
 - Internal economic development through streamlined and simplified process
 - Streamline government process to attract new global business
- **Tourism**
 - Streamline access of information to citizens
 - Market geography to global audiences
- **Transparency**
 - Provide “public” information to audiences
 - Provide visibility into the government process

Major Areas of Focus Cont.

- **Regulation**
 - Business regulatory process
 - Citizen regulator process
- **Public Assistance**
 - Distribution of benefits to eligible audiences
 - Reporting and accounting around public assistance programs
- **Streamline Operations**
 - Reduce costs internally
 - Increase efficiency and the production ratio
- **Standardization**
 - Centralize control of IT commodities
 - Open Standards to allow for e Gov initiatives

The Microsoft Solution Set

- **Devices**
 - Tablet PC's – Rich Clients in the field
 - Pocket PC Phone Edition – improved wireless devices
- **Desktop Software**
 - Business Productivity Tools
 - Common User Interface
- **Server Software**
 - Infrastructure
 - Enabling
 - Data Center Tools
- **Key Capabilities**
 - Open Standards, Web Services
 - Security
 - Rich Development Environment

Summary: Key E Gov Goals

- **Improve Service to all audiences**
- **Drive paper out of process**
- **Reduce Service Delivery Time**
- **Increase Productivity of Government Personnel**
- **Provide Greater levels of service and coordination**